

## INFORMATION CLAUSE

We would like to inform you that the administrator of your personal data is R-GOL Sp. z o. o. based in Ostróda, Górka 3D.

The Data Protection Officer was appointed in our company. You can contact this person via e-mail: IOD@r-gol.com; or by post: Górka 3D, 14-100 Ostróda.

The personal data provided by you in the complaint form will be processed:

1. based on art. 6 par. 1 letter c GDPR, i.e. in order to perform legal obligations imposed on the administrator connected with warranty of the product, including handling, recognizing and considering complaints, providing a response to the complaint; as well as for issuing and storing appropriate documents required by tax or accounting regulations in relation to complaints and warranty;
2. based on art. 6 par. 1 letter f GDPR, in order to implement legally justified interests of the data administrator, i.e. defining, defending and pursuing claims for complaints.

Your personal data may be disclosed to employees or associates of R-GOL, as well as to entities providing support to our company on the basis of outsourced services and in accordance with the entrustment agreements.

Moreover, we would like to inform you that your data will be kept for the period necessary to deal with the complaint and later for the period required by tax or accounting regulations. After this period your data may be stored until the claims are time-barred.

You have the right to access the data and the right to rectify, delete, limit the processing, the right to data transfer and the right to object data processing. The processing is based on the legitimate interest of the data administrator.

Furthermore, you have the right to lodge a complaint to the supervisory body, i.e. the President of the Office for Personal Data Protection if processing your data is unlawful.

Providing the data is voluntary, however, necessary to deal with the complaint. Decisions regarding your person will not be taken in an automated manner.

